

SUNDOWNERS DAY CARE & RESOURCE CENTRE

NEW ONLINE PARENT EVALUATION/NEEDS ASSESSMENT SURVEY

Sundowners Day Care & Resource Centre strives to continually improve the experience for children and their families while they are involved in Sundowners early learning and care programs. Please take a few minutes to provide feedback about what is important to you and your child. Your input will assist us in improving and forming our child care plans and future initiatives.

While you complete this survey, please note the following:

- ✚ Your comments are anonymous
- ✚ Your suggestions and compliments will be reviewed and used to improve, change and/or address concerns regarding our programs, staff and the child care environment.
- ✚ If your feedback varies based on more than one child please feel free to complete more than one survey

Thank you for taking the time to complete this survey.

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1. Please identify the Sundowners location in which your child attends: _____
 2. Please identify your child's age: _____
 3. Please identify your child's program: _____

Please tell us about your Sundowners child care staff (supervisor/RECEs)

4. Sundowners child care staff are friendly and welcoming.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

5. Sundowners child care staff cares about my child.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

6. Sundowners child care staff respond to the needs of my child.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

7. Sundowners child care staff makes my family feel like they belong.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

8. Sundowners child care staff recognizes my child's strength and builds on them.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

9. Sundowners child care staff listens and responds to my child.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

10. My Sundowners child care centre is supportive of my family's needs.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

11. Sundowners child care staff are knowledgeable in the area of child development.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

12. Sundowners child care staff do a good job resolving issues that may arise.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

13. Please use the space below to comment on the child care staff at your child's centre:

Please tell us about your child's program.

14. My child is provided with age appropriate challenges and a variety of activities.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

15. My child has fun and is actively engaged in play-based learning activities.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

16. My child has daily opportunities to be physically active both indoors and outdoors.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

17. My child is offered a variety of nutritious snacks and meals (when applicable).

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

18. My child learns social skills and values necessary to get along with others.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

19. My child's behaviour is guided in a clear and consistent manner.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

20. My child feels safe in their early learning and care program.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

21. Please use the space below to comment on your child's early learning and care program and activities:

Please tell us about how Sundowners child care staff communicates with you.

22. My Sundowners child care centre shares information with me on a daily basis.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

23. My Sundowners child care centre responds to my questions and concerns in a timely manner.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

24. My Sundowners child care centre staff are helpful in sharing information about centre activities and community resources.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

25. My Sundowners child care centre keeps me informed as to what is going on in the centre through a variety of information sources.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

26. Please use the space below to comment on communication:

Please tell us about your Sundowners experience.

27. The Sundowners child care centre is clean and well maintained.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

28. Sundowners fees are a good value.

Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	2	3	4	5

29. Overall, how would you rate your Sundowners early learning and care experience?

Poor	Fair	Not Sure	Good	Excellent
1	2	3	4	5

30. Would you recommend Sundowners to other parents?

Yes	No	Not Sure
1	2	3

COMMENTS:

PLEASE COMPLETE & RETURN TO THE SITE SUPERVISOR

Thank you for choosing Sundowners Day Care & Resource Centre.